

YeahJamaica.com Public Seller Listing and Classifieds Terms and conditions

YeahJamaica.com can be referred to as we, ours, Us, YeahJamaica.com and CITS Limited.

The term listing may be referred to as products and services

## Product Listings

YeahJamaica.com reserve the right to delist a seller or their products for any reason which may include but not limited to graphical or inappropriate listing, stolen or illegal items or services also for not following our rules and policies. We do not guarantee the sale of any product listed on our platform. Sellers are responsible for taking proper photos, suitable title names, proper product description, and complete price. Sellers are also responsible for doing their own advertising and promotion by telling their customers to view and buy their products and services from YeahJamaica.com or your website. We offer extra advertising tools and services to business customers upon requested. Sellers are also responsible for listing their item in the appropriate category so their listing can be found when consumer search for it. Sellers are also required to add the appropriate search keyword when submitting their product. If we sell your products or service we will take a 15% service fee of the final sale of the item if you are an individual seller. Business will pay 9% of the sale price + a monthly platform fee. We do not pay in cash. Individual seller may receive payment for the item when the buyer received it and confirm that the item is in the stated condition as advertise and/or in working condition. Business sellers may receive payment when their item is shipped. YeahJamaicaShop.com is a Platform that allows the seller to sell, list, manage, and advertise their products and service to customers and the world to see. We are not a seller, reseller or retail partner. The Seller is the merchant and are responsible for resolving a customer issue, returns and provide the best customer service experience. The following are some of YeahJamaicaShop.com listing rules:

- Links that direct customers to a site other than YeahJamaicaShop.com may not allowed except for delivery tracking website
- Sellers can't use separate listings to sell multiple identical items at the same time.
- provide clear and accurate information in the item description. Any listing that misrepresents (or appears to misrepresent) the true nature or value of the item being sold may be removed

If your item is sold or you no longer have the item for sale, you are responsible for deleting the item if you are an individual seller. The business sellers can check a box to take the item off-line. Our Inventory system is real-time so when a purchase is made your quantity will be reduced by the number purchased. For the business seller, if the customer elected to pick-up and pay-in-store then you are required to update your inventory manually.

## Payment

We will make payment to sellers in two methods. 1. By direct deposit into seller accounts. sellers are encouraged to submit their bank account number and branch or routing number in their YeahJamaicaShop.com account profile in order to get paid by account transfer. 2. By check payable to the yeahjamaica.com account holder or the name that tied to the username of the account. This payment method may take longer so sellers are recommended to elect to be paid by direct deposit. Payments for the sale of your items are made on the 15<sup>th</sup> and the 30<sup>th</sup> of every month. For the month of February, it will be the 28<sup>th</sup> or 29<sup>th</sup> whichever day is the last day. Our payment cut-off is 3 days before each payment date. This means that payment will be made only for orders that are ship before the cut-off day for the next payment period/date. Business seller may be paid as soon as the item is shipped. Individual sellers will be paid when the item is delivered and confirmed.

### **Delivery and Shipping**

The sellers may cover delivery/shipping if they wish. Buyers are responsible for paying for the delivery cost. The seller is responsible for shipping/delivering the listing item when purchased. the seller can add the shipping price to the price of the product or we will cover the shipping cost and minus it from the final sale. The seller can choose to have the buyer paid for the shipping cost. Sellers are required to ship the items using the delivery company chosen by the buyer/customer. The sellers are required to update the buyer and our system with delivery updates and shipping information. A Business seller can choose to deliver the product to the customer themselves but are required to update our system or the customer with delivery info and updates. The seller is responsible for shipping the item immediately after receiving the order. This is because the customer may select their delivery option based on the delivery date. We will partner with the delivery company but the seller is required to make sure that the order is delivered. it's very important that you get a tracking number or delivery confirmation in order to prevent disputes from the customer complaining that they did not receive their items. If the seller is unable to ship the item to the customer selected address then the Jamaica Post Office is the only alternative. If the seller use another delivery company then they are responsible for any extra cost.

### **Return**

The seller is responsible for all return cost which includes but not limited to return shipping, refund fee, restocking fee if the customer did not receive the correct item or received the defective or bad item. If we pay you and the seller returns the item then you are required to pay us back for the price of the item and all fees and cost associated with the return. Buyers will have about 2 days after receiving their purchase to report any problems or issues with their purchase.

### **Business Seller**

Business seller are retailers that have a physical store or a business address that can be verified. All business sellers are required to add their return, exchange terms and conditions to their profile for potential customers to see.

### **Customer and Reporting Issues**

The sellers are required to respond to customer issues within 24 hours. We provide a tool for both the seller and the customer to communicate about after purchase issues.

### **Service Description**

YeahJamaicaShop.com attempts to be as accurate as possible. However, YeahJamaicaShop.com does not warrant that descriptions of services or other content of this YeahJamaicaShop.com Service is accurate, complete, reliable, current, or error-free. YeahJamaicaShop.com provides links to other sites over which YeahJamaicaShop.com has no control. YeahJamaicaShop.com is not responsible for the availability of such external sites or resources and does not endorse and is not responsible or liable for any content, advertising, products, or other materials on or available from such sites or resources.

## **Electronic Communication**

When you use certain YeahJamaicaShop.com Services, or send e-mails to us, you are communicating with us electronically. You consent to receive communications from us electronically. We may communicate with you by e-mail, by posting notices on our websites, by delivering notifications through our mobile applications or through other electronic means. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

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### **Your Account**

If you use any YeahJamaicaShop.com Service, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computers and other applicable devices, and you agree to accept responsibility for all activities that occur under your account or password. YeahJamaicaShop.com Services are not intended for use by children. If you are under 18, you may use YeahJamaicaShop.com Services only with involvement of a parent or guardian. YeahJamaicaShop.com reserves the right to refuse service, terminate accounts, or remove or edit content in its sole discretion.

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### **Other Terms**

If you owe us and you don't pay us we reserve the right to take you to court or minus the balance from future or current payment. We will partner with the delivery company but the seller is required to make sure that the order is delivered. It's very important that you get a tracking number or delivery confirmation in order to prevent disputes from the customer complaining that they did not receive their items. The importance of keeping your information updated such as email address and phone and bank account number. We will use this info to send alerts and contact you on any suspicious activity on your account

