

Yeah Jamaica.com Buyers Terms and conditions

YeahJamaica.com can be referred to as “we”, “ours”, “us”, “YeahJamaica.com” and “CITS”.

The listing may be referred to as “products” and/or “services”.

YeahJamaicaShop.com wants to maintain a safe, fair, and enjoyable marketplace for both buyers and sellers. If you are a user of YeahJamaicaShop.com or YeahJamaica.com, we ask that you review and understand our terms and conditions set forth below.

Buying

YeahJamaicaShop.com is a platform that allows sellers to sell and display their products and services to potential buyers. We are **NOT** a seller or a merchant (**WE ARE NOT WHO YOU ARE BUYING FROM**). We design the platform and implement rules, restriction, and policies to prevent fraud, dishonesty, corruption, scamming and illegal activities to provide a safe, fair, and enjoyable online marketplace.

We provide tools and resources for buyers to report a problem with their purchase and guidelines governing return processes. Buyers are encouraged to first address any issues with the seller, utilizing our terms and conditions as a guideline.

We try our very best to provide a wide variety of products and services, but we may not be able to fulfill all your orders in cases where the product is out-of-stock. In such cases, the buyer will be notified by the seller and the buyer will not incur any penalties.

Buying from multiple seller

Buyers are welcome to buy from multiple sellers. When buying grocery, we encourage you to buy from one or two sellers to cut down delivery cost.

Order and Pick-up In-store

Order and pickup in store are not allowed for private seller products. If the item is for sale by a private seller is not eligible for pick-up and pay instore.

Pay Cash on Delivery

Cash on delivery is a payment method that allows customers to order items and pay when it's delivered. Customers are still required to pay the delivery cost. Cash on delivery payment method is not allowed for private seller products. If the item is for sale by a private seller is not eligible for Cash on delivery. Not all customer location and address are eligible for Cash on Delivery due to safety and road conditions. At some time customer may have to arrange a meeting at an agreed location to conduct Cash on Delivery transactions.

International taxes, duties and customs fees

YeahJamaica.com ships your package DDU(**Delivered duty unpaid**), duties and taxes unpaid, and does not collect VAT, duties and/or taxes and cannot predict what your particular charges may be. For more information regarding your country's customs policies please contact your local customs office.

Shipping local country affiliates will charge the recipient all applicable duty, taxes, and/or brokerage fees C.O.D. in the local currency at the time of delivery. All taxes, duties, and customs fees are the responsibility of the buyers of the package. Your local post office or carrier can give you information on the method of payment accepted for the duties, taxes and other fees collected upon delivery.

Orders shipping to International addresses have a maximum merchandise sub-total purchase amount limit of \$1,000, or a maximum purchase item limit of 20 items per order, whichever comes first.

Delivery is not available for P.O boxes.

Payments

YeahJamaica will only take online payment for the minimum purchase of JA \$200.00. All payments are processed by Stripe, a Payment Processing company operating in the U.S, hence all purchases are converted to U.S dollars. The exchange rate is controlled by the market and is subjected to change daily. YeahJamaica has no control over the exchange rate.

Return, Refunds, and Fraudulent Issues

YeahJamaica.com will only account for debit or credit card payments made directly on YeahJamaicaShop.com or process by YeahJamaica.com representatives. We will **NOT** help to resolve any dispute involving transaction directly between buyers and sellers not processed on our website. To prevent fraud **Do Not Send Money (via wire or electronic transfers) Directly to Seller** for any product or services shown on YeahJamaica.com.

Buyers are encouraged NOT to conduct face to face transaction for order/reserve and pick up in-store services. YeahJamaicaShop.com will not be responsible for dispute over any transaction where products are reserved online and buyer pick-up and pay in-store.

While we at YeahJamaicaShop.com work to provide a fair marketplace, return and product issues are handled by the seller. You have 24 hours to verify your product and report a problem to the seller using our assistant tools. After that, it will be depended on the seller on how the issue will be resolved. Please see the “seller policy” for returns on damaged goods or to resolve other issues with your purchase. We provide tools and resources for you to connect and resolve issues with the seller. If the issue cannot be resolved then Yeah Jamaica will intervene and try to resolve it.

Buyer will be required to contact the seller about the issue first. For issues with malfunction or product not working please check with the seller for warranty or replacement policies.

buyers are required to pay for delivery if the seller does not include it in the price. we are not responsible for on-time delivery. delivery may take longer than expected. total price may be different from the total price we listed on our website due to shipping, the tariff for international, handling etc. A \$200.00 JMD minimum payment required to pay by debit or credit card. if you owe us and you don't pay us we reserve the right to take you to court or minus the balance from future or current payments. It is important to keep your information updated such as email address and phone number and bank account number. We will use this info to send alerts and contact you on any suspicious activity on your account.

Our system stops processing refunds after 20 days passed the order date but you may still work with the seller to get a refund, exchange, or a store credit based on their policy.

What Personal Information About Customers Does YeahJamaicaShop.com Gathers?

The information we learn from customers helps us personalize and continually improve your YeahJamaicaShop.com experience. Here are the types of information we gather.

- **Information You Give Us:** We receive and store any information you enter on our Web site or give us in any other way. You can choose not to provide certain information, but then you might not be able to take advantage of many of our features. We use the information that you provide for such purposes as responding to your requests, customizing future shopping for you, improving our stores, and communicating with you.
- **Automatic Information:** We receive and store certain types of information whenever you interact with us. For example, like many Web sites, we use "cookies," and we obtain certain types of information when your Web browser accesses YeahJamaicaShop.com or advertisements and other content served by or on behalf of YeahJamaicaShop.com on other Web sites.
- **Mobile:** When you download or use apps created by YeahJamaicaShop.com or our subsidiaries, we may receive information about your location and your mobile device, including a unique identifier for your device. We may use this information to provide you with location-based services, such as advertising, search results, and other personalized content. Most mobile devices allow you to turn off location services.
- **E-mail Communications:** To help us make e-mails more useful and interesting, we often receive a confirmation when you open e-mail from YeahJamaicaShop.com if your computer supports such capabilities. We also compare our customer list to lists received from other companies, in an effort to avoid sending unnecessary messages to our customers. If you do not want to receive e-mail or other mail from us, please adjust your Customer Communication Preferences.
- **Information from Other Sources:** We might receive information about you from other sources and add it to our account information.

- **Timestamp Difference:** Because some of our server and infrastructure are hosted international or outside of your country, the time stamp on some of your operation may be different.

What About Cookies?

- Cookies are unique identifiers that we transfer to your device to enable our systems to recognize your device and to provide features such as 1-Click purchasing, Recommended for You , personalized advertisements on other Web sites (e.g., YeahJamaicaShop.com Associates with content served by YeahJamaicaShop.com and Web sites using Checkout by YeahJamaicaShop.com payment service), and storage of items in your Shopping Cart between visits.
- The Help feature on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Additionally, you can disable or delete similar data used by browser add-ons, such as Flash cookies, by changing the add-on's settings or visiting the Web site of its manufacturer. Because cookies allow you to take advantage of some of YeahJamaicaShop.com's essential features, we recommend that you leave them turned on. For instance, if you block or otherwise reject our cookies, you will not be able to add items to your Shopping Cart, proceed to Checkout, or use any YeahJamaicaShop.com products and services that require you to Sign in.

Does YeahJamaicaShop.com Share the Information It Receives?

Information about our customers is an important part of our business, and we are not in the business of selling it to others. We share customer information only as described below and with subsidiaries, YeahJamaicaShop.com LLC. controls that either is subject to this Privacy Notice or follow practices at least as protective as those described in this Privacy Notice.

- **Affiliated Businesses We Do Not Control:** We work closely with affiliated businesses. In some cases, such as Marketplace sellers, these businesses operate stores at YeahJamaicaShop.com or sell offerings to you at YeahJamaicaShop.com. In other cases, we operate stores, provide services, or sell product lines jointly with these businesses. You can tell when a third party

is involved in your transactions, and we share customer information related to those transactions with that third party.

- **Third-Party Service Providers:** We employ other companies and individuals to perform functions on our behalf. Examples include fulfilling orders, delivering packages, sending postal mail and e-mail, removing repetitive information from customer lists, analyzing data, providing marketing assistance, providing search results and links (including paid listings and links), processing credit card payments, and providing customer service. They have access to personal information needed to perform their functions, but may not use it for other purposes.
- **Promotional Offers:** Sometimes we send offers to selected groups of YeahJamaicaShop.com customers on behalf of other businesses. When we do this, we do not give that business your name and address. If you do not want to receive such offers, please adjust your Customer Communication Preferences.
- **Business Transfers:** As we continue to develop our business, we might sell or buy stores, subsidiaries, or business units. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Notice (unless, of course, the customer consents otherwise). Also, in the unlikely event that YeahJamaicaShop.com. or substantially all of its assets are acquired, customer information will, of course, be one of the transferred assets.
- **Protection of YeahJamaicaShop.com and Others:** We release account and other personal information when we believe release is appropriate to comply with the law; enforce or apply our Conditions of Use and other agreements; or protect the rights, property, or safety of YeahJamaicaShop.com, our users, or others. This includes exchanging information with other companies and organizations for fraud protection and credit risk reduction. Obviously, however, this does not include selling, renting, sharing, or otherwise disclosing personally identifiable information from customers for commercial purposes in violation of the commitments set forth in this Privacy Notice.
- **With Your Consent:** Other than as set out above, you will receive notice when information about you might go to third parties, and you will have an opportunity to choose not to share the information.

How Secure Is Information About Me?

- We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you input.
- We reveal only the last four digits of your credit card numbers when confirming an order. Of course, we transmit the entire credit card number to the appropriate credit card company during order processing.
- It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.